

Health Benefits & Insurance Resources

Helpful numbers to assist in answering questions pertaining to insurance benefits and policies.

SHINE

Serving Health Information Needs of Everyone

You can find a SHINE counselor near you by calling: (800) 243-4636 press 3 or press 5 if calling from cell phone. <https://www.mass.gov/health-insurance-counseling>

PRESCRIPTION ADVANTAGE

Enroll in Prescription Advantage By

Phone: 1-800-243-4636 (1-800-AGE-INFO) Press 2

Apply On-line: <https://www.prescriptionadvantagemma.org/Application/ApplyOnline>

Download and complete an application form: <https://www.prescriptionadvantagemma.org/Home/Forms>

MEDICARE

1-800-MEDICARE (1-800-633-4227)

TTY: 1-877-486-2048

www.medicare.gov

SOCIAL SECURITY

1-800-772-1213

TTY: 1-800-325-0778

www.socialsecurity.gov

MASS HEALTH

1-800-841-2900

TTY: 1-800-497-4648

www.mass.gov/masshealth

Hours: Self-service available 24 hrs/day in English and Spanish

Other services available Mon-Fri 8:00 a.m. – 5:00 p.m.; Interpreter service available

The MassHealth Enrollment Center (MEC) hours are Mon-Fri 8:45 a.m. – 5:00 p.m.

MCPHS Pharmacy Outreach Program

Toll-Free Help Line: 1.866.633.1617

Available Monday through Friday, 8:30 a.m. - 5 p.m.

<https://www.mcphs.edu/patient-clinics/pharmacy-outreach-program>

MEDICARE ADVOCACY PROJECT

(Help with Appeals)

617-603-1700

BENEFITSCHECKUP

WWW.BenefitsCheckUp.Org

MY MEDICARE MATTERS

www.mymedicarematters.org