



# NORTH SHORE

ELDER SERVICES



*Life.*  
**Made Easier.**

2016 ANNUAL REPORT



The **mission** of North Shore Elder Services is to serve the functional and care needs of older adults on the North Shore of Massachusetts by providing support, information, and services to them and their families.

# CARE. SUPPORT. ADVOCACY. INFORMATION. SERVICE. ASSISTANCE. EMPATHY.

*Message from Paul J. Lanzikos, Executive Director*

Day in and day out this what North Shore Elder Services care managers, nurses, program specialists, and support staff do for elders and their family members on the North Shore. We work collaboratively with our partners from home care agencies, councils on aging, health care providers, housing sponsors, transportation services, and food purveyors.

We receive funding from state and federal agencies, payments from insurance companies, fees from clients, and donations from generous benefactors. This is all overseen by a dedicated community Board of Directors and provided by 120 staff members, 225 volunteers, and hundreds of service workers employed by our caregiving partner organizations.

We are proud of our service over the past forty years and look forward to continuing our mission of “making life easier” for North Shore elders and family members for many decades to come. We appreciate the encouragement and support provided by our community leaders and the general public.

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## Community Events

### **NORTH SHORE ELDER SERVICES 40TH ANNIVERSARY CELEBRATION GALA**

Founded in 1976, NSES turned 40 in 2016! In honor of this momentous occasion, we hosted a 40th Anniversary Celebration Gala at Danversport Yacht Club on April 29th presented by Associated Home Care. To see more photos of this wonderful evening, please visit [nselder.org/gala](http://nselder.org/gala)

### **2015 ANNUAL MEETING FEATURING DR. MAUREEN GORMLEY**

NSES welcomed Chief Operating Officer at the National Institute of Health & Clinical Center, Dr. Maureen E. Gormley for her presentation titled "Battling Alzheimer's: Coupling Science with the Power of Hope". Over 100 attendees enjoyed her presentation which focused on her, her father's and her family's personal experience from her mother's battle with Alzheimer's Disease.

### **ELDER SECRETARY ALICE BONNER VISITS NSES**

NSES Welcomed Elder Affairs Secretary Alice Bonner in July 2015 shortly after her appointment by Governor Charlie Baker.



## **LGBT ELDERS IN AN EVER CHANGING WORLD 5TH ANNUAL CONFERENCE**

The Fifth Annual LGBT Elders in an Ever Changing World Conference was held on Friday, March 18, 2016 at Salem State University featuring a keynote by Rev. Irene Monroe. Sponsoring the event with NSES were The LGBT Aging Project, Salem State University's School of Social Work, CareDimensions, and AARP. The day-long conference focused on issues of older persons and caregivers who are lesbian, gay, bisexual, or transgender. The conference attracted over 300 social service and health care professionals, including students and older adults themselves from many states and three countries.

## **7TH ANNUAL WE GIVE THANKS AWARDS**

NSES honored 13 individuals and local organizations who have made a positive difference in the lives of North Shore older adults, families and caregivers. For a list of the 2015 We Give Thanks award recipients, please visit [nselder.org/WGT15](http://nselder.org/WGT15)



# Educating Our Local Community

## NSES' NORTH SHORE CENTER FOR HOARDING & CLUTTERING RECOGNITION

North Shore Elder Services' Center for Hoarding and Cluttering (NSCHC) was honored this past July with an Aging Achievement Award by the National Association of Area Agencies on Aging. Accepting the honor for NSCHC was Marnie Matthews, MSW, LCSW, Clinical Hoarding Specialist. NSCHC was one of thirty local aging programs to receive honors at the n4a Annual Conference & Tradeshow this past July in San Diego, CA. Accepting the honor was Clinical Hoarding Specialist for the NSCHC, Marnie Matthews, MSW, LCSW.

## CONFRONTING ABUSE IN LATER LIFE - NORTH SHORE

CALL-North Shore is a three-year initiative funded by the Office on Violence Against Women of the U.S. Department of Justice. NSES is partnering with HAWC (Healing Abuse Working for Change), the Salem Police Department, the Essex County District Attorney's office, and The Network/La Red to create a collaborative response to incidents of abuse, neglect, and financial exploitation of adults age 50 and over. Under this grant, 89 local law enforcement officers, 81 victim service providers and 13 local clergy have participated in workshops focused on recognizing and responding to elder abuse and exploitation.

# Statement of Activities

	FY 2016*	FY 2015	CHANGE
<b>REVENUES</b>	\$18,179,403	\$15,386,912	\$2,792,491
<b>EXPENSES</b>			
Salaries & Related Costs	\$5,103,620	\$4,391,545	\$712,076
Service & Program Costs	\$11,705,938	\$9,585,066	\$2,120,872
Occupancy	\$325,994	\$305,579	\$20,415
Administrative Expenses	\$694,078	\$884,176	(\$190,098)
Depreciation	\$53,577	\$86,129	(\$32,553)
Total Expenses	\$17,883,208	\$15,252,496	\$2,630,712
<b>OPERATING INCOME (Loss)</b>	\$296,196	\$134,417	\$161,779
<b>NET ASSETS (End of Year)</b>	\$1,617,388	\$1,321,192	\$296,196

\*unaudited

## Major Sponsors

### THANK YOU



For a complete list of our generous supporters & donors, please visit [www.nselder.org/donors](http://www.nselder.org/donors)





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300 Rosewood Drive  
Suite 200  
Danvers, MA 01923

web [nselder.org](http://nselder.org)  
email [info@nselder.org](mailto:info@nselder.org)  
phone 978-750-4540

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